



FOR YOUTH DEVELOPMENT  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

August 9, 2017

Mr. Charles Izzo  
President  
Infinity Construction Co.  
18440 Cranwood Parkway  
Warrensville Heights, Ohio 44128

Dear Charlie,

After receiving our latest project award several weeks ago, I am reminded to send this letter.

As you know the Parker Hannifin Downtown YMCA is the linchpin of our system. In every respect, the project was a challenge. The budget was tight. The schedule was aggressive. Converting former retail space into a cutting-edge health and fitness facility was daunting. Yet the results speak for themselves.

Membership has more than doubled from 900 to more than 2,000. Enrollment has tripled in fitness, personal training and health and wellness programs. The YMCA has doubled its 12-month operating revenue since relocating. We far exceeded our community benefits goals. Diverse firms received 24% of the subcontracts awards. We have twice earned award nominations recognizing the project's craft quality and "wow" factor.

I know that none of this would have been possible without Infinity Construction Co. Your professionals brought us the technical expertise we needed. During the design phase, they helped us trim more than \$1 million from the budget. During construction, they worked long hours and multiple shifts, readily adapting to change. They demonstrated a high degree of Project Team collaboration and customer service. Because our new swimming pool and fitness area required structural changes on all three levels, the construction was very invasive. Your staff made exceptional efforts to lessen disruption to our neighbors.

I offer my highest recommendation. Infinity's professionals have become our trusted friends. I look forward to working with them again. I am happy to accept reference calls on their behalf.

Sincerely,

Timothy M. Hilk  
President and Chief Executive Officer

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